



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Thomas Henry Helzerman Group Art Unit: 3623

Serial No.: 09/543,227

Examiner: Susanna M. Meinecke Diaz

Filed: April 5, 2000 In Response to Office Action

Dated: January 1, 2003

For: QUALITY OPERATING SYSTEM

Attorney Docket No.: 200-0487

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the U.S. Postal Service first class mail in an envelope addressed to Mail Stop: Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on

Date: 6/3/03


Kathy Dixon

Commissioner for Patents

P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT/RESPONSE UNDER 37 C.F.R. §1.111

Dear Sir:

In response to an Office Action mailed January 1, 2003 please enter the following amendments and consider the following remarks.

In The Claims

Claims 1 and 21 have been amended, and claims 28-33 have been newly added as follows:

06/11/2003 LYON11 00000001 06/11/2003 09/543,227
01 FC:1252 410.00 CH
method for developing and performing a
manufacturing project comprising the steps of: